



## Residential Service

The City of Pickens  
Public Works  
Department will pick  
up the following:



### **Household trash**

Maximum 30 pounds per bag



### **Brush**

Maximum 4 feet in length  
Maximum 5 inches in diameter



### **Appliances**

Doors must be removed for safety



### **Scrap metal**

Most metals will be accepted



### **Scrap lumber**

Most lumber will be accepted



### **Leaves**

Removed November 1<sup>st</sup> – March 31<sup>st</sup>  
by vacuum, must be curbside



### **Paint cans**

Must be empty and completely dry

**All materials must be curbside.**

**All items must be separated.**

**Please do not mix trash bags, leaves,  
brush, or any other items.**

## Commercial Trash Pick-Up Everyone is picked up Tuesdays

For additional pickups contact  
the Public Works Office  
at 878-6421



### Heavy Commercial

\$90 per month

### Light Commercial

\$40 per month

The City of Pickens encourages **recycling** and provides recycling containers at no charge to residents. Recycling saves our environment and tax dollars!

The recycling truck **picks up weekly**. Recycling schedules are available at City Hall. Upon your request, we will deliver recycling containers along with a list of approved items for recycling.

**Used oil** collection containers are provided at no charge. Bring your filled used oil containers to the Public Works Facility located at 133 Railroad Street. Hours are 7:00 am to 3:30 pm, Monday through Friday (Closed on City Holidays).

**Recycling containers** — To request containers call 864-878-6421 (option 1) during office hours, 8:30 am to 5:00 pm, Monday through Friday.

**Items not accepted** by Pickens Streets and Sanitation Department: tires, batteries, shingles, crossties, TVs, computers, printers, copiers

Any contractor hired to cut down or trim trees must also **remove** them!  
We cannot pick up limbs and brush left by contractors.

Revised November 2015



## **Pickens, South Carolina Water, Sewer, and Sanitation Services**

Pickens' Water Department provides water service to 4,400 customers within a 16-mile area, providing 4 million gallons of water per day. Sewage treatment facilities have a capacity of 950,000 gallons per day.

The City of Pickens owns and operates a 4 MGD (million gallons per day) conventional surface **water treatment facility** located at 602 Red Hill Road, which is approximately two miles northwest of the City of Pickens. The facility's primary source of raw water is a 100-acre reservoir on the North Fork of Twelve Mile Creek with an estimated volume of 250 million gallons. The secondary intake facility is located at the water treatment plant site on the Twelve Mile Creek.



**Pay your water bill online with  
Visa, MasterCard or Discover!**

[www.cityofpickens.com](http://www.cityofpickens.com)

**\*Credit/Debit cards are not  
accepted in the office\***



**New water customers** should come to the Water Department in City Hall to establish service. Office hours are **8:30 am to 5:00 pm Monday through Friday**. **Same day service is only guaranteed before 12 pm.**

**Residential leaks** anywhere between the meter and the home are the responsibility of the homeowner. Only when a leak results in more than 15,000 gallons inside city limits, or 20,000 outside city limits, can billing adjustments be considered, and then only twice a year. The customer pays the standard rate (see rate chart) for the first 15,000/20,000 gallons. The rate for amounts above 15,000/20,000 gallons is \$1.35 per 1000 gallons of water and \$1.60 per 1000 gallons of sewer. Contact the Water Department to discuss billing adjustments.

**Water meters** are property of the City of Pickens. Tampering with meters is illegal and may result in fines and/or criminal prosecution.

**Customers are billed monthly** Payment is due 20 days after bill is mailed. A \$5.00 late fee is charged for late payments. Water service to delinquent accounts will be disconnected, and a \$50 fee is required before water is reconnected. After-hours reconnections require an additional \$40 payment.

**Payments** may be made by cash or check at City Hall (office or night deposit; credit/debit cards not accepted at City Hall), online at [cityofpickens.com](http://cityofpickens.com), automatic bank draft, or by bank bill pay. Please include the bill stub or your account number with your payment.



The fee for **returned checks** or **bank drafts** is \$30.

For more information, please contact:  
**Pickens Water Dept (864) 878-6421**  
 Water Department Billing Supervisor:  
 Brittany Chapman  
[bchapman@pickenscity.com](mailto:bchapman@pickenscity.com)

Mailing address: PO Box 217, Pickens, SC 29671

**Water & Sewer Rates**

**Inside City Limits**

**Water Rates--Residential and Commercial**

Minimum (0 – 3,000 gallons)	\$23.50
Over 3,000 gallons	\$ 3.50 per 1,000 gallons

**Sewer Rates--Residential and Commercial**

Minimum (0 – 3,000 gallons)	\$20.50
Over 3,000 gallons	\$3.20 per 1,000 gallons

**Outside City Limits**

**Water Rates--Residential and Commercial**

Minimum (0 – 3,000 gallons)	\$36.00
Over 3,000 gallons	\$4.00 per 1,000 gallons

**Note:** City Sewer Service generally not provided outside City Limits

**New Residential Water Taps**

*(This is a connection to the main line including a meter box; property owner is responsible for installing line from the meter box to the house or other building.)*

Inside Pickens City Limits	\$800
Outside Pickens City Limits	\$1,400

**New Residential Sewer Taps** \$1,000

**Curbside Pick-Up Services for Residences**

**\$9.50** per month for household trash pickup

see reverse for details



**For after-hour water emergencies, call (864) 878-6421 & select Option 1.**