



Residential Service

**The City of Pickens
Public Works
Department will pick
up the following:**



Household trash

Maximum 30 pounds per bag



Brush

Maximum 4 feet in length
Maximum 5 inches in diameter



Appliances

Doors must be removed for safety



Scrap metal

Most metals will be accepted



Scrap lumber

Most lumber will be accepted



Leaves

Removed seasonally by vacuum,
must be curbside & not mixed with other debris



Paint cans

Must be empty and completely dry

All materials must be curbside.

All items must be separated.

**Please do not mix trash bags, leaves,
brush, or any other items.**

Commercial Trash Pick-Up

Monday, Wednesday or Friday

Cardboard

Tuesday

Recycling (Commercial & Residential)

Thursday

For additional pickups contact the Public
Works Office at 864.878.6421



Heavy Commercial

\$90.00 per month

Light Commercial

\$40.00 per month

The City of Pickens encourages **recycling** and provides recycling containers at no charge to residents. Recycling saves our environment and tax dollars!

The recycling truck **picks up weekly**. Recycling schedules are available at City Hall. Upon your request, we will deliver recycling containers along with a list of approved items for recycling.

Used oil collection containers are provided at no charge. Bring your filled used oil containers to the Public Works Facility located at 133 Railroad Street. Hours are 7:00 am to 3:30 pm, Monday through Friday (Closed on City Holidays).

Recycling containers — To request containers call 864-878-6421 during office hours, 8:30 am to 5:00 pm, Monday through Friday.

Items not accepted by Pickens Streets and Sanitation Department: tires, batteries, shingles, crossties, TVs, computers, printers, copiers

**Any contractor hired to cut down or trim
trees must also remove them!
We cannot pick up limbs and brush
left by contractors.**

Revised December 2019



Pickens, South Carolina Water, Sewer & Sanitation Services

Pickens' Water Department provides water service to 4,400 customers within a 16-mile area, providing 4 million gallons of water per day. Sewage treatment facilities have a capacity of 950,000 gallons per day.

The City of Pickens owns and operates a 4 MGD (million gallons per day) conventional surface **water treatment facility** located at 602 Red Hill Road, which is approximately two miles northwest of the City of Pickens. The facility's primary source of raw water is a 100-acre reservoir on the North Fork of Twelve Mile Creek with an estimated volume of 250 million gallons. The secondary intake facility is located at the water treatment plant site on the Twelve Mile Creek.



**Pay your water bill online with
Visa, MasterCard or Discover!**

www.cityofpickens.com

***MasterCard, Visa, and Discover cards
accepted in the office***



New water customers should come to the Water Department in City Hall to establish service. Office hours are **8:30 am to 5:00 pm Monday through Friday. Same day service is only guaranteed before 12:00 pm.**

Residential leaks anywhere between the meter and the home are the responsibility of the homeowner. Only when a leak results in more than 15,000 gallons inside city limits, or 20,000 outside city limits, can billing adjustments be considered, and then only twice a year. Contact the Water Department to discuss billing adjustments.

Water meters are property of the City of Pickens. Tampering with meters is illegal and may result in fines and/or criminal prosecution.

Customers are billed monthly Payment is due 20 days after bill is mailed. A \$5.00 late fee is charged for late payments. Water service to delinquent accounts will be disconnected, and a \$50.00 fee is required before water is reconnected. After-hours reconnections require an additional \$40.00 payment.

Payments may be made by cash or check at City Hall (office or night deposit), online at cityofpickens.com, automatic bank draft, by bank bill pay, or by credit/debit card (\$2.50 processing fee- VISA, MasterCard, Discover). Please include the bill stub or your account number with your payment.

The fee for **returned checks** or **bank drafts** is \$30.00.

For more information, please contact:
Pickens Water Dept (864) 878-6421

Mailing address: PO Box 217, Pickens, SC 29671



Water & Sewer Rates

Inside City Limits

Water Rates--Residential and Commercial

Minimum (0 – 3,000 gallons)	\$27.50
Over 3,000 gallons	\$ 3.50 per 1,000 gallons

Sewer Rates--Residential and Commercial

Minimum (0 – 3,000 gallons)	\$24.50
Over 3,000 gallons	\$4.10 per 1,000 gallons

Outside City Limits

Water Rates--Residential and Commercial

Minimum (0 – 3,000 gallons)	\$40.00
Over 3,000 gallons	\$4.00 per 1,000 gallons

Note: City Sewer Service generally not provided outside City Limits

New Residential Water Taps

(This is a connection to the main line including a meter box; property owner is responsible for installing line from the meter box to the house or other building.)

Inside Pickens City Limits	\$800
Outside Pickens City Limits	\$1,400

New Residential Sewer Taps

\$1,000

Curbside Pick-Up Services for Residences

\$9.50 per month for household trash pickup

see reverse for details



For after-hour water emergencies, call 864.878.6421.